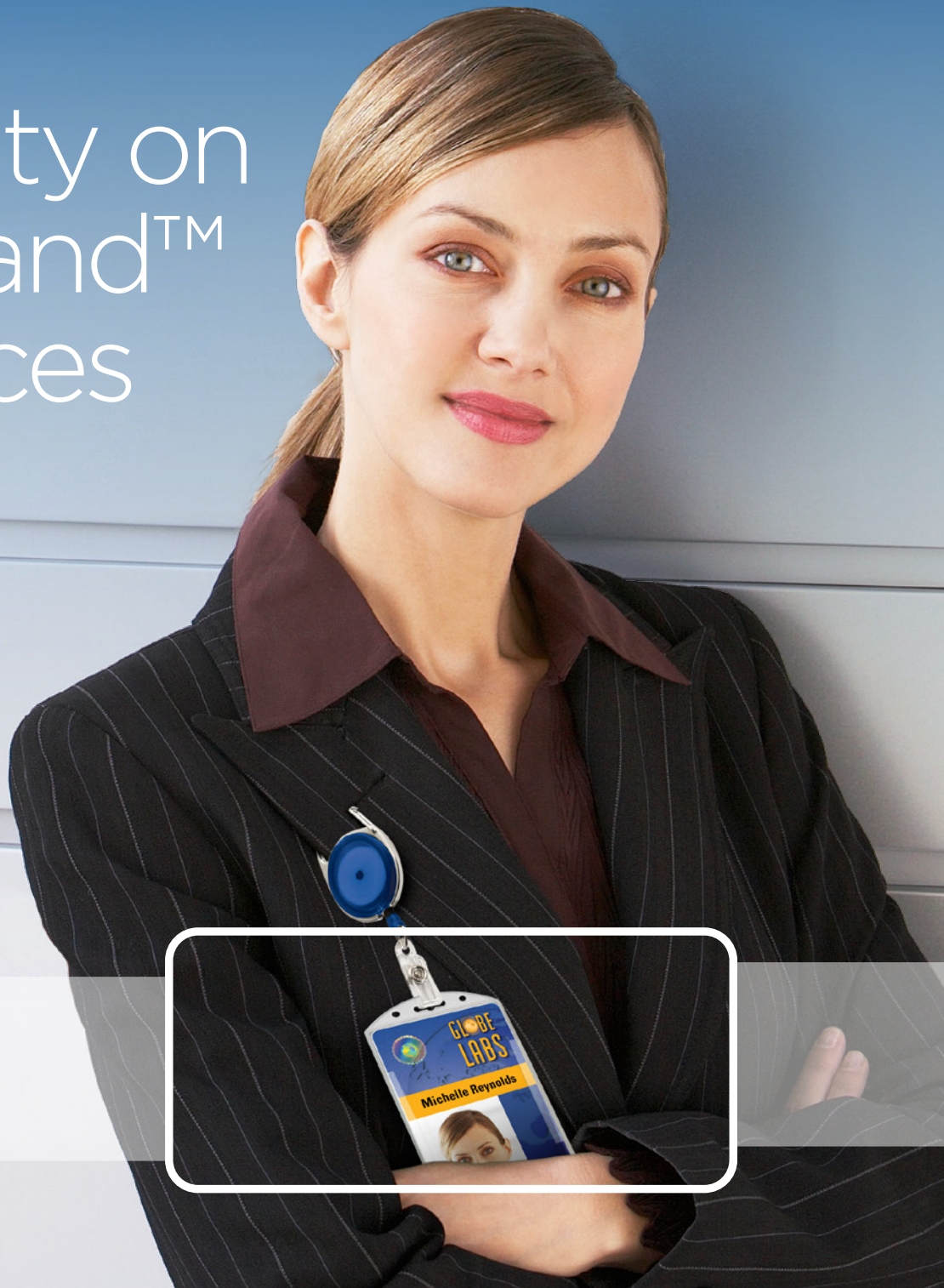


# HID Identity on Demand™ Services



**HID GLOBAL SERVICES**





# Secure Card Issuance

Fast, Convenient and Efficient

If you're charged with producing ID credentials for your organization, you don't have to face the challenge alone. Count on HID Global's Identity on Demand™ (IoD) service bureau for the expertise and speed you need to make your next custom credential and ID project a success. One of HID's value-added Plus Services, our fully integrated IoD services can produce even the most demanding credentials quickly, efficiently and within your budget, ensuring complete customer satisfaction worldwide.

Our comprehensive portfolio of services includes:

**Online portal.** We've made it easier than ever to securely transfer sensitive data, manage information and track project status from start to finish. No matter what you need – first-time badges, revisions to existing formats or straight re-orders – the IoD online portal simplifies the process and saves time and resources.

**Fast delivery worldwide.** Whether you need 100,000 credentials within a month or 1,000 credentials within two weeks, HID Global can produce and deliver your project quickly and reliably anywhere in the world.

**Secure production and delivery.** From rigorous auditing and process controls to secure data transfer and delivery infrastructures, IoD services follow the most advanced security protocols.

**End-to-end solutions.** HID Global manages your project throughout the entire process, from documenting specific requirements, to card manufacturing and personalization, to final packaging and delivery.

**Multiple technology options.** We can produce your credentials with a specific card technology, or combination of technologies, to meet your application requirements, including proximity, contactless, contact, magnetic stripe and/or bar code.

**Design expertise.** Make a statement with a card design that stands out from the rest. Completely redesign your cards or tweak an existing template – either way, IoD services can help develop effective and attractive credentials that resist fraud and deliver the right functionality for every organization.

**Database management.** Whether you need to clean and consolidate multiple databases or apply different rules based on specific access rights, HID Global has the capabilities and know-how to process record databases securely.

**Multiple technology options.** IoD services can produce credentials with one specific technology or a combination to meet custom application requirements, including proximity cards, contact and contactless smart cards, magnetic stripes and bar codes.



**Best Practices.** Dedicated IoD service teams work with each customer, creating a detailed plan to ensure mutual commitment to project requirements and deliverables as well as seamless integration of personalized cards within the system.

**Customized fulfillment.** New credentials can be pre-sorted and delivered to one location, mailed directly to multiple addresses, or both.

**Worldwide coverage.** With production facilities around the world, HID Global delivers credentials to facilities and employees anywhere around the globe.

**Why use HID Identity on Demand™ services?**

As the trusted source for secure identity credentials, HID Global provides the technologies, visual security elements, personalization and delivery services you demand for superior credentials. With a dedicated team focused on providing quality products and solutions to meet your credentialing needs, we are committed to delivering excellence in service innovation, production and customer satisfaction.

Trust HID to provide customized credentials that deliver the multiple benefits to your organization, including:

**Increased capabilities**

Expand your existing card capabilities with high-quality credentials that not only protect your most valuable assets, but also increase efficiencies and capabilities within your organization. HID Global's Identity on Demand™ services simplify and streamline the deployment of personalized identity

credentials in organizations of any size, anywhere, eliminating capital investments on card production equipment, supplies and labor, and meeting the tightest deadlines. From laminated artwork and anti-counterfeiting techniques to variable record printing and advanced personalization, IoD services deliver the global know-how, tools, speed and ongoing support needed to ensure the success of even the most demanding credential program.

**Highest security standards**

Secure production and delivery processes are critical to any ID credential program. HID Global's IoD services are structured to observe the highest security standards.

- Rigorous auditing and process controls ensure the security and integrity of every card from design, production and programming to packaging and delivery.
- All manufacturing, warehousing and distribution facilities operate under 24-hour security controls.
- Several secure data transfer and management options are available.
- Defective cards are destroyed on-site, eliminating concerns about data security breaches.

**Efficient, high-quality production**

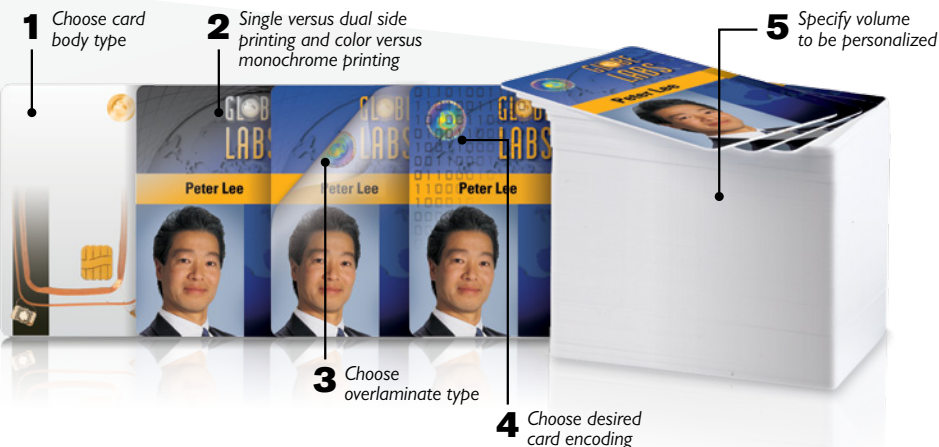
Starting with customized design and security elements and ending with packaging and distribution, IoD services continuously monitor your credentialing project to ensure the highest levels of quality and satisfaction throughout the production process.



As a three-time recipient of the Shingo Prize, including the 2008 Shingo Bronze Medallion for Operational Excellence Business Program, HID has spent time developing the "technology of quality" throughout the product lifecycle - from well-thought R&D, strict manufacturing and technology standards, to rigorous testing. With true dedication to this manufacturing technique, HID Global's manufacturing and operations processes are designed to drive efficiencies to increase productivity, directly benefiting customers and their businesses by saving them time and money.

HID Global has adopted standards as set forth by the International Standards Organization (ISO) in order to ensure quality, environmental friendliness, safety, reliability, efficiency, interoperability and overall cost-effectiveness. With a wide range of products and solutions that meet all relevant ISO standards and specifications, HID Global's technology enables customers to use their credentials worldwide.

As the trusted worldwide leader in providing solutions for the delivery of secure identity, HID Global has unparalleled experience and expertise that you can count on. For more information about Identity on Demand services or HID Global's complete portfolio of products and solutions, please contact us at 800-237-7769 or visit us online at [www.hidglobal.com](http://www.hidglobal.com).



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