Step-by-step instructions
How to change a silicon membrane

1. Remove the silicone membrane by using the edge of a fingernail or an object made of wood, to lift a corner of the old membrane.

2. After removing and discarding the old membrane, use the alcohol prep pad to wipe the surface of the glass platen to ensure it is clean.

3. Use the microfiber cloth to remove the remaining moisture or debris on the glass platen.

4. Position the membrane so the chamfer corner (the notched corner) is facing the top right corner of the platen. Remove the bottom Mylar sheet using the pull tab, being careful not to touch the membrane.

5. Put the surface of the membrane on the platen by lining up the bottom edge of the membrane with the bottom edge of the platen.

6. Start with the bottom edge and lower the membrane on the platen. Apply pressure from side to side with the microfiber cloth to remove air bubbles under the membrane.

7. After the membrane is installed, remove the other Mylar sheet. Use the tab.

The instructions apply to all of HID Global’s devices that have a silicon membrane including: HID Crossmatch L Scan™, HID Guardian™, and all HID Patrol models.

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