

## HID Global Fingerprint Reader Cleaning & Disinfecting Instructions

HID fingerprint readers and sensors can be cleaned using the same Optical Cleaning Products used to clean eyeglasses or cell phone glass surfaces. These Optical Cleaning Products include lens tissues, microfiber cloths and cleaning solutions.

The U.S. Environmental Protection Agency has published a list of antimicrobial products for use against the Coronavirus SARS-CoV-2 which causes COVID-19: [epa.gov/listn](https://www.epa.gov/listn).

One of the items on this list is Clorox Disinfecting Wipes, which can be used with all HID fingerprint products. Ethanol or Isopropanol in a concentration of up to 70% can also be used on all fingerprint readers.

NOTE: Excessive cleaning of the label on the bottom of the device may deteriorate the printed information, rendering it to become unreadable. Apply the liquid to a soft lint-free material (as used to clean eyeglasses or camera lenses) or to a cotton swab and gently wipe the capture area. If necessary, gently dab the fingerprint sensor (do not wipe) with a soft cloth (not paper) dampened with a mild ammonia-based glass cleaner to remove any milky haze.

### NEVER DO THE FOLLOWING:

- **DO NOT** pour cleaning fluid directly on the fingerprint capture area.
- **DO NOT** submerge the sensor in liquid.
- **DO NOT** rub the fingerprint capture area with any abrasive material, including paper.

NOTE: To minimize the spread of germs, following CDC best practices, it is recommended to wash your hands before and after using the fingerprint reader and provide hand sanitizer for the user to apply immediately after using the fingerprint reader.

## HID Global fingerprint devices this document supports

### TouchChip Silicon readers and sensors:



TCS1 Gold & Steel Coat



TCS2 Gold & Steel Coat



TCS4K Module



EikonTouch 510



EikonTouch 710

### Optical readers and modules:



DP 4500 Module



DP 5200 Module



DP 5300 Module



DP 4500 Reader



DP 5300 Reader

### Multispectral readers and modules:



M210/M211



M320/M321



M420/M421



V-Series  
V300/V302/V310/V311/V371/ V420/V421

**NOTE: V-Series and M-Series devices can be cleaned using Isopropyl alcohol or ethyl alcohol solutions of up to 90%, as well as ammonia-based glass cleaners.**



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