HID Mobile Access Integrates Security and Convenience for CGS-CIMB's Singapore Employees

One of the leading integrated financial services providers in Asia, CGS-CIMB Securities International Pte. Ltd. ("CGS-CIMB") provides a truly Asian perspective as part of its global presence in more than 20 countries. With more than 2,000 employees globally, CGS-CIMB is the leading brokerage firm in Singapore with #1 market share on the Singapore Exchange. CGS-CIMB is also the most awarded broker in Asean with 59 Asiamoney awards in 2021 and was awarded the best international brokerage in Singapore.

CGS-CIMB has adopted a PACE (People-Centricity, Accountability, Collaboration and Excellence) culture that embraces accountability to all its stakeholders, encompassing staff, shareholders, clients, communities, government and regulatory agencies, and various business counterparties.

"There is an expectation from all of our stakeholders to perform our respective duties with exemplary standards. Access control is an important aspect, and it is expected to surpass our IT security requirements to safeguard our responsibility to our stakeholders," said Malcolm Koo, Deputy CEO, CGS-CIMB Singapore.

HID

CHALLENGE

Security was one of the most important aspects of CGS-CIMB's move into its new offices in Tower 2 of the Marina Bay Financial Centre (MBFC), a 50-story office tower in downtown Singapore that is home to some of the world's top multinational institutions.

The company had been using HID® Global physical access control cards and keypads for decades and was pleased with how they "consistently demonstrated good security governance that is suitable for the needs and requirements of regulated companies like ours. Upgrading to a card-less solution for secure access while providing the robustness of a physical card and keypad solution requires a very comprehensive and rigorous security audit process," said Koo.

However, MBFC utilized an app-based solution, Habitap, one of HID's access control technology partners, to control access to the main building. That meant CGS-CIMB would need to adopt a mobile solution for its own access control. CGS-CIMB ultimately selected the Habitap ONE Access-as-a-Service solution that integrates seamlessly with Habitap.

"Habitap ONE made the use of multiple access cards redundant while still maintaining the robust security required for a regulated institution like ours," said Koo.

SOLUTION

By transitioning to HID Mobile Access to manage access within its office and secure rooms on two floors, as well as to provide access to shared printers and staff lockers, CGS-CIMB employees benefit from the convenience, speed, and safety of over-the-air activation of mobile access cards with native touchless functionality.

Enhancing the security and convenience of HID's mobile access solution are the highly adaptable HID iCLASS SE® R10 readers, supported by the HID OMNIKEY® 5127CK CCID (chip card interface device) and keyboard wedge reader board. These enable CGS-CIMB to issue secure mobile credentials to any device utilizing Seos, which can then be provisioned or de-provisioned remotely. Finally, door access is secured by highly configurable HID Aero™ X1100 intelligent controllers and HID Aero™ X100 input monitor interface module, providing platform security with sophisticated threat detection.

Following a comprehensive security audit by CGS-CIMB's IT Security and Governance Team, Habitap ONE – which includes Smart Intercom for guest calls and Digital Name card for identification – was integrated with HID Mobile Access to provide secure access to the main building.
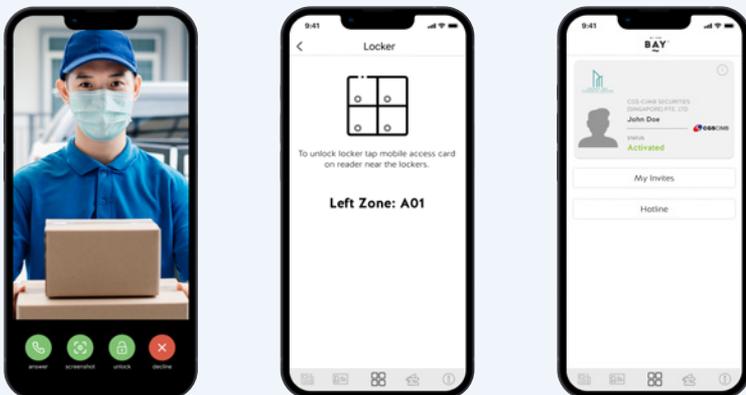
"Our security needs encompass regulatory and internal and external security audit requirements. HID satisfies all the requirements on our checklist."

Malcolm Koo
Deputy CEO
CGS-CIMB Singapore

SOLUTIONS

- HID Aero x1100
- HID Aero x100
- HID iCLASS R10 SE Reader
- HID OMNIKEY 5127CK
- HID Mobile Access

HID

RESULT

Currently, 500 employees are using the integrated HID-Habitap ONE mobile access solution at CGS-CIMB's Singapore location.

"Good planning by all stakeholders resulted in a smooth implementation and user adoption has been positive," said Koo.

Among the most notable benefits of the company's transition to HID Mobile Access are the solution's ability to meet its stringent security requirements, as well current and future expectations as needs evolve and technology advances over time.

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Habitap