



HID Global

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Dear Valued Customer,

Important Update:

Notice of End of Sale Date for HID Indala® Proximity Readers and Accessories

HID Global is dedicated to providing the highest quality physical access control solutions to our customers.

As part of the continuing effort to incentivize migrations to more secure technologies and discontinue legacy solutions and taking into account the continued pressure on component sourcing, we are announcing an End of Sales Date for all HID Indala Proximity readers and related accessories.

HID Indala Proximity credentials are unaffected by this announcement and will continue to be available.

Summary of HID Indala Proximity readers and accessories being discontinued:

- Advantage Series Readers - Base Part Numbers: ASR-620xx
- FlexPass Arch Series Readers - Base Part Numbers: FP3xxxxx
- FlexPass Keypad Series Readers - Base Part Numbers: FP5xxxxx
- FlexPass Reader Accessories

See [Readers and Credentials How to Order Guide](#) for more detailed information on part numbers options.

Timeline for discontinued products:

- End of Sales Date: 30th June 2022
- Final Scheduled Ship Date: 31st July 2022*
- End of Life Date: 31st March 2023**

Please refer to HID Global Product Lifecycle Process for definitions and implications of “End of Sales” and “Final Scheduled Ship” dates.

**As we near the “End of Sales Date” products will be available while supplies last. Stock will be limited and subject to availability on some of the above reader models; accordingly, RMAs with replacement units will also be limited.*

***Even after the “End of Life Date”, the lifetime warranty on HID Indala readers will remain valid under the terms of the HID Global General Warranty Policy (<https://www.hidglobal.com/warranty-policy>).*

If you have further questions about this end of sales announcement or how to find a new replacement HID Signo Reader part number, please reach out to your local HID sales representative.

Thank you for your continued business and interest in HID Global products, solutions and services.