

HID Professional Services™ Developer Toolkit Support



Developer Toolkit Support

- Half day training about the content and how to use the DTK
- 16 hrs remote support.*

**Whenever you have a question or something is not working as expected contact our knowledgeable support staff*

QUICK START TO EMBEDDED ID SOLUTIONS

- **Embed Trust** - HID Professional Services provide technical expertise and support for HID Developer Toolkits (DTK) to ensure timely integration and embedding trust in digital devices. Developers can use the DTKs to design, develop and deliver robust end-user products and solutions.
- **Convenient** - HID Professional Services provide technical expertise to simplify the usage of DTKs. HID consultants with years of experience are here to help partners develop their applications and shorten the ramp-up phase.

The HID Professional Services team is committed to delivering value and reducing business risk through the successful integration of Genuine HID® products and solutions. The DTK support service provides high-value technical consultancy and remote support for increased customer satisfaction and faster time to market.

HID Global offers a wide range of identification and authentication platforms supporting contact smart cards, RFID and Bluetooth Low Energy (BLE) technologies to be integrated in 3rd party applications like PCs and printers, but also vending machines or elevators. A proper integration is the key for a successful solution that is reliable, has the right performance and delivers an exceptional end-user experience.

A DTK contains software, hardware and documentation. Using the DTK developers can become familiar with the technology, design an integration, test performance and user experience. HID Global provides DTKs for the SE Reader Processor, SE Reader Module platform and the OMNIKEY 5x27 portfolio.

The DTK support service is a two part offering. First, HID Global consultants deliver a half day on-site or web-based training to:

- Explain the content of the DTK
- Demonstrate how to install and use the different components
- Show use cases and discuss next steps

Despite the initial workshop and a comprehensive DTK documentation, developers may have further questions about the usage of the DTK or something may not work as planned. HID Global's technical support team can be contacted when further assistance is needed.

HID Professional Services applies a proven approach developed over the course of more than two decades of experience in deploying access control, strong authentication and credential management projects.

The HID Professional Services Project Assurance methodology helps you meet the most complex deployment challenges, minimizing costly errors, and ensuring your investment is protected long into the future.



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2019-03-06-eat-hid-prof-srvcs-dtk-support-ss-en PLT-04325