

Retail and Hospitality Point-of-Sale



Extended Access Technologies





Biometrics: Validating Identities to Prevent Fraud and Theft

Know Who Did What—and When

In retail and hospitality, knowing the identities of employees has proven to play a vital role in preventing fraud and theft.

Simply put, knowing who did what—and when—allows organizations to hold employees accountable for their actions. That's exactly what biometric solutions do.

With DigitalPersona® fingerprint biometrics from HID Global, no one can pretend to be someone else.

Biometrics provide a convenient and cost-effective way to stop employee fraud and theft in both point-of-sale (POS) and time and attendance applications.

Over 90% of biometric point-of-sale (POS) implementations use a DigitalPersona solution from HID Global.

BENEFITS

- Hold employees accountable
- Eliminate buddy punching and time theft
- Prevent unauthorized overrides
- Speed transaction time
- Reduce IT costs
- Eliminate shrinkage



The Solution Is Fingerprint Biometrics

Attacking Fraud and Theft at the POS Terminal

Employee theft and fraud takes many forms, but all of them directly erode your hard-earned profits



Time and Attendance Fraud

Tardy arrivals, “buddy punching,” “lolly-gagging,” extended breaks, and early departures.



Inventory Shrink

Unauthorized voids, refunds, returns, discounts, and fraudulent gift card transactions.

Stop Employee Theft

Biometric-enabled POS terminals address all the above challenges. No longer can employees share credentials. Employees must be present to clock in; managers must be present to approve voids, return authorizations, and discounts. With a simple touch of a finger, biometrics stop employee theft at the POS terminal.

Change Behavior

Knowing that there is an irrefutable biometric audit log showing proof of presence changes employee behavior. First, employees must be physically present to perform a transaction. Second, they cannot subsequently deny responsibility for their actions. Honest employees won't succumb to the temptation to steal, and dishonest employees can be quickly identified.

Faster Service, Better Customer Satisfaction and Reduced Cost

In addition to preventing employee theft, biometrics offer additional benefits:

- Faster logon workflow improves customer service experiences and increases transaction throughput.
- Auto logoff between transactions is possible because of quick and efficient biometric logon.
- No phantom inventory is created due to unauthorized transaction overrides.
- Greatly reduced IT costs are achieved through the elimination of card and token provisioning and password resets.



The DigitalPersona® Difference

DigitalPersona® biometrics from HID are trusted as the *de facto* biometric standard in retail and hospitality POS terminals. Why? According to our customers, “They just work!”

Our DigitalPersona fingerprint readers utilize proprietary scanning technology to achieve exceptional image quality, provide a large capture area and superior reliability. Our Fingerprint Recognition Engine has an unmatched ability to authenticate even the most difficult

fingerprints accurately and rapidly regardless of finger placement angle. An ever expanding list of software providers are biometrically enabling their POS applications, taking advantage of the benefits of our fingerprint authentication technology.

DigitalPersona fingerprint readers come already integrated with most POS terminals or can be purchased separately.

CUSTOMER TESTIMONIALS

“The cost of goods decreased as percentage of sales at each location after the biometric remote install.”

Director of IT

“Refunds decreased by 9% and voids decreased by 13% during the 120-day pilot.”

Sr. Systems Manager

“We benefited from reduced management overrides and eliminated time and attendance fraud. Biometrics also solved the problem of server A placing a food order against server B using their password.”

Director of IT

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