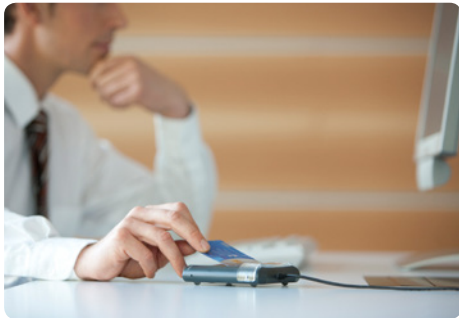




# HID Professional Services™ Identity and Access Management Solutions



HID Professional Services™ are sold and delivered through the HID Advantage Partner™ network, together with other Genuine HID® products and solutions.

Our goal is to deliver complete solutions that are fully operational and deployed according to best practices, on-schedule and on-budget.

## ENSURE BEST PRACTICE IMPLEMENTATION AND CONFIGURATION OF HID GLOBAL IDENTITY AND ACCESS MANAGEMENT SOLUTIONS

- **Successful delivery** – HID Professional Services™ provides technical expertise and project management resources to assist in the planning and end-to-end implementation of your solution. Our consultants help you to identify technical complexities and risks up front, ensuring the best integration pathways to a successful on-time, on-budget deployment.
- **Enhanced customer experience** – You will receive personalized service from a dedicated HID Professional Services consultant who will work with you to both ensure best practice implementation and assist in training your team to effectively manage your new logical or converged access control solution.
- **Increased cost efficiency** – HID Professional Services will assist in helping to determine what is necessary for your initial implementation and what can be deployed later on, enabling you to allocate resources and budget efficiently.

The HID Professional Services™ team is committed to accelerating value and reducing your business risks through the successful implementation of Genuine HID® products and solutions. HID Professional Services for our Identity and Access Management Solutions provide high-value consultancy and deployment assistance that ensures customer satisfaction, from installation through in-depth certification training.

HID Professional Services offers a variety of service packages designed to assist corporate, financial and government organizations in deploying multi-layered security across networks, systems, facilities, data and information assets that comply with heightened regulatory requirements. We help you identify and mitigate potential issues before implementation, while providing you with:

- Expertise in multi-factor authentication and credential management implementation for secure access to networks, workstations, cloud applications and online services
- Industry best practices for integrating strong authentication into your access control systems
- Installation and configuration assistance to fully align HID Global's authentication

solution with your security strategy, processes and internal systems

- Certification and custom helpdesk training to ensure smooth, continuous operation
- Cross-interoperability checks

To guarantee success, HID Professional Services applies a proven, trusted approach, developed over two decades of experience in delivering security controls, strong authentication and credential management projects. Based on industry best practices such as Project Management Institute – Project Management Body of Knowledge (PMI® - PMBOK®) and Projects IN Controlled Environments (PRINCE2™), the HID Professional Services Project Assurance methodology helps you meet the most complex deployment challenges, minimizing costly errors and ensuring that your investment is protected long into the future.

Our professional services are backed by industry-trained Certified Information Systems Security Professionals (CISSP) and project managers with the experience and expertise needed to deliver HID Global's solutions on-time and within budget.



## SPECIFICATIONS

<b>Online Banking PS Packages</b>	<ul style="list-style-type: none"> <li>■ ActivID® Authentication Appliance® deployment to support custom authentication mechanisms and provide secure customer access to online and mobile banking services by matching authentication strength to transaction risk and customers' preferences. These services are deployed in full compliance with related policies, mandates and banking regulations.</li> <li>■ ActivID Credential Management System® deployment to enable banks to issue their customers smart cards or USB keys, containing public key infrastructure (PKI) credentials for authentication, document signing and data encryption</li> <li>■ Third-party integration assistance</li> <li>■ Delivery of self-service portal functionality and maintenance</li> <li>■ ActivID Trusted Transactions™ deployment, including Threat Detection Service and Mobile Push functionality</li> <li>■ ActivID Tap Authentication™ configuration and deployment</li> <li>■ ActivID certification and helpdesk training</li> </ul>
<b>Enterprise Access PS Packages</b>	<ul style="list-style-type: none"> <li>■ ActivID Authentication Appliance deployment to enable corporate organizations to prove and establish trust in the identities of individuals seeking access to their networks, applications and buildings while achieving regulatory compliance</li> <li>■ ActivID Credential Management System deployment to enable organizations to issue and manage authentication credentials and secure access to PCs, smartphones, Windows® login, cloud applications, remote access, facilities and other resources</li> <li>■ Third-party integration assistance</li> <li>■ ActivID Tap Authentication configuration and deployment</li> <li>■ ActivID certification and helpdesk training</li> </ul>
<b>Solutions for Government PS Packages</b>	<ul style="list-style-type: none"> <li>■ ActivID Authentication Appliance deployment to support custom authentication mechanisms and secure access to critical infrastructure to prevent breaches and achieve compliance with stringent federal government regulations</li> <li>■ ActivID Credential Management System deployment to enable government customers to quickly and easily issue and manage digital credentials on devices, such as cards, tokens and smartphones, for secure access to government facilities, networks, information assets and online services for citizens</li> <li>■ ActivID Responder Appliance deployment for distributed PKI Certificate validation</li> <li>■ ActivClient® software and pivCLASS® credential packaging and configuration for logical and physical access verification</li> <li>■ Third-party integration assistance</li> <li>■ ActivID certification and helpdesk training</li> </ul>
<b>Partner Services Packages</b>	<ul style="list-style-type: none"> <li>■ Enable and certify partners to integrate, deploy and support HID Global technology, as well as deliver value-add professional services for the implementation, operation and on-going management of HID Identity and Access Management Solutions. Our partner services offer a variety of benefits to aid partners succeed with their professional services and/or technical integration engagements, including:             <ul style="list-style-type: none"> <li>■ Technical Assistance (SDK enablement, hardware and software starter packs, Professional Services tools and utilities, etc.)</li> <li>■ Customer Engagement Assistance</li> <li>■ Professional Services Training and Certification</li> </ul> </li> </ul>

*A valid Statement of Work from HID Professional Services is required before placing an order for any of the packages above.*



*CISSP is a registered mark of the International Information Systems Security Certification Consortium in the United States and other countries.*



**hidglobal.com**

North America: +1 512 776 9000  
 Toll Free: 1 800 237 7769  
 Europe, Middle East, Africa: +44 1440 714 850  
 Asia Pacific: +852 3160 9800  
 Latin America: +52 55 5081 1670

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