

HID[®] Reader Manager[™] Mobile Application



Reader Management That's Simple and Secure





Manage Readers Securely and Easily with a Mobile Device



HID® Reader Manager™ puts the control of reader administration a tap or swipe away via iOS or Android compatible devices.

Today's business environment demands security professionals do more with less — while still doing the right things, like focusing on mitigating security risks. And that's where process and administration simplification is key.

The Power to Service Readers in the Palm of Your Hand

HID® Reader Manager™ puts the control of reader administration a tap or swipe away via iOS or Android compatible devices. Govern authorization keys, change reader

configurations, update firmware, or inspect status of enabled readers within Bluetooth proximity through the Reader Manager mobile application.

- **Streamline administration**
Instant access allows for field maintenance and updates
- **Leverage secure communication**
Supported by the latest industry standard protocol
- **Promote a better experience**
Always available so you can mitigate disruptions

What can you do with the Reader Manager App and Portal?



ISSUE AUTHORIZATION KEYS



ENROLL READER TECHNICIANS



CHANGE READER CONFIGURATIONS



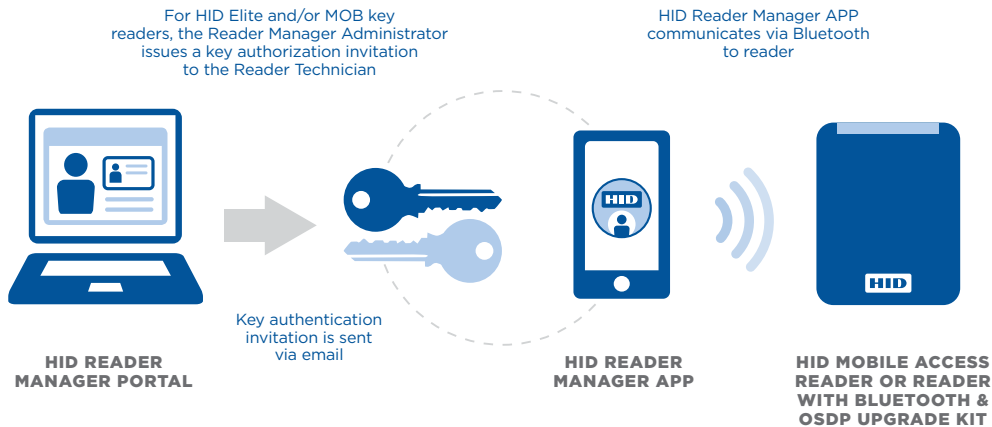
UPDATE FIRMWARE



INSPECT CONNECTED READER STATUS



ISSUE, UPDATE AND DELETE AUTHORIZATION



Delivering Security Through Reliability, Efficiency & Convenience

Reader Manager supports the latest industry standard, Open Supervised Device Protocol (OSDP) and simplifies the process of configuring readers for higher security. Use the HID Reader Manager mobile app to connect to the reader via Bluetooth and empower reader administrators to manage configuration, diagnostics and firmware with an iOS or Android mobile device.

Need Bluetooth Supported Readers? Upgrade Easily

The iCLASS SE® and multiCLASS SE® Bluetooth and OSDP Upgrade Kit allows for readers that don't currently support Bluetooth or OSDP to be upgraded and support these technologies. The iCLASS SE and multiCLASS SE Bluetooth and OSDP Upgrade Kit is a simple plug-

in module and adhesive reflector back plate kit. The Upgrade Kit can permanently upgrade readers or temporarily connect to readers that don't continuously require Bluetooth support.

Features and Compatibility

- **Locate** - scan and locate reader for communication
- **Inspect** - examine reader hardware, firmware, and configuration details
- **Configure** - apply reader configuration changes
- **Upgrade** - upgrade reader firmware

A full list of compatibility and specifications are available at: <https://www.hidglobal.com/reader-manager-system-requirements>



Use the HID Reader Manager mobile app to connect to the reader via Bluetooth and empower reader administrators to manage configuration, diagnostics and firmware with an iOS or Android mobile device.

HID® Reader Manager™ Mobile Application Specifications

Supported Reader Models	R10/RP10, R15/RP15, RK40/RPK40
Reader Manager Mobile App Requirements*	Compatible iOS® or Android™ smartphone with HID Reader Manager mobile app and internet connection
Reader Hardware Compatibility*	iCLASS SE® and multiCLASS SE® with Revision E part numbers starting with 900, 910, 920, 921 (excluding pivCLASS® and multiCLASS SE® with Indala® Prox)
Reader Firmware Compatibility*	R7SP3, R7SP8, R8.4.x, R8.5.x, R8.6.x

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